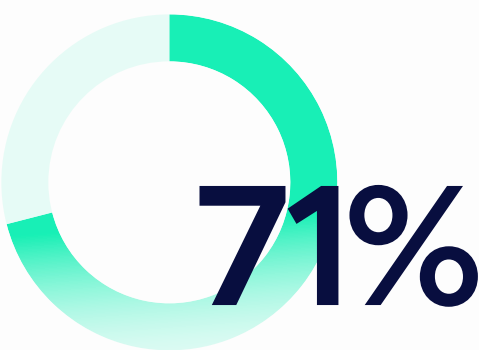


The Cost of Workplace Urgency: When Pressure Goes Up, Verification Goes Down

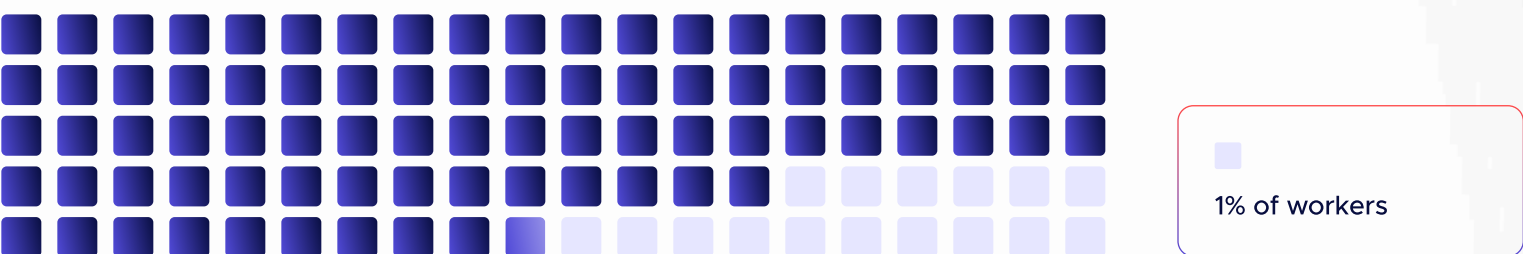


of employed adults report discovering an error or suspicious detail at work after they had already responded, shared, or acted on it.

Today’s workplace rewards speed, but that can come at the expense of verification. Under pressure, workers say they’re likely to spend less time checking requests, and most have caught an error or suspicious detail after already acting on it.

Trustmi surveyed 591 employed U.S. adults to see how urgency affects attention, verification, and the tools people use to get work done.

Pressure makes it harder to pay attention



84%

Say a heavy workload makes it harder to pay close attention to important or sensitive tasks.

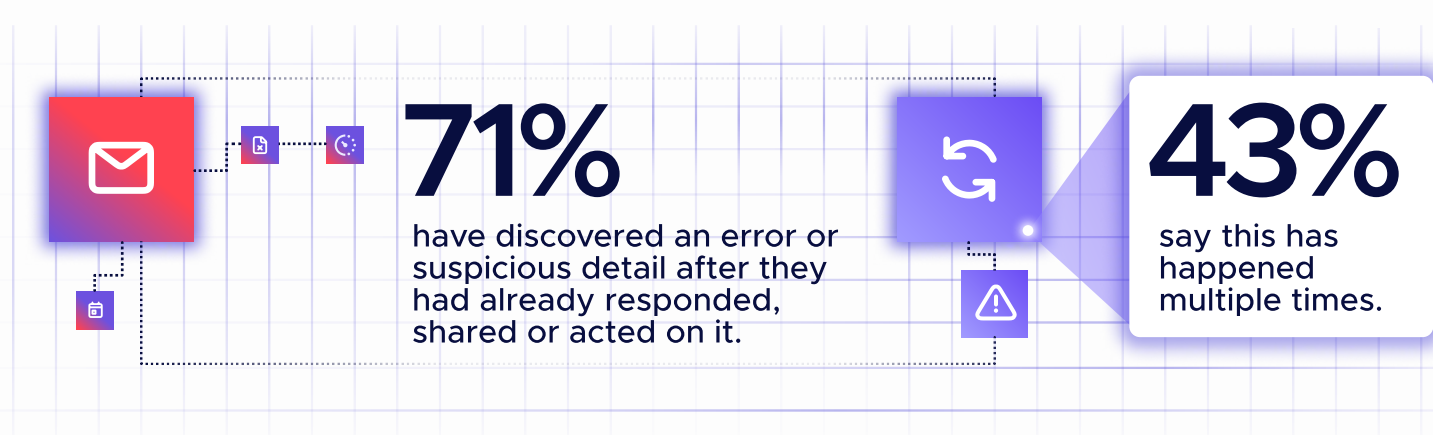
83%

Say the same about tight deadlines.

The verification window is shrinking



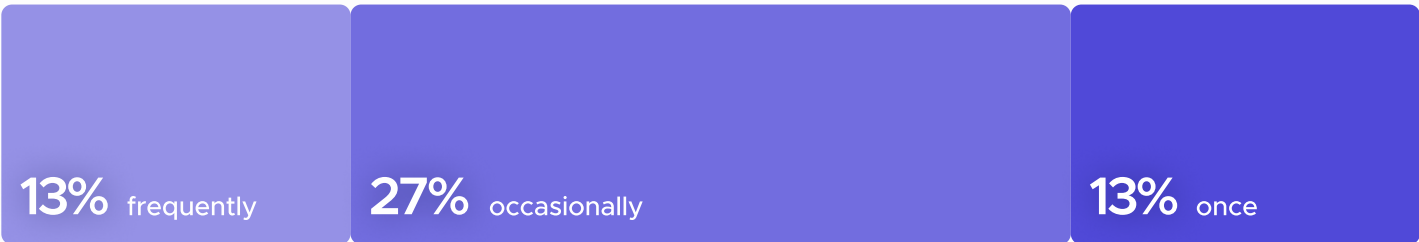
Red flags are surfacing after people act



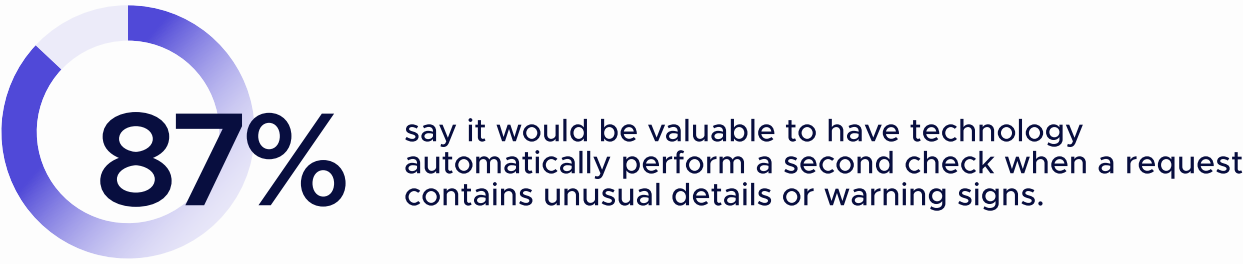
In financial workflows, catching a problem after acting can turn a verification problem into a recovery problem.

AI pressure is changing how people work

53% say pressure to work faster or accomplish more with AI has led them to use an AI tool they weren't sure was approved.



Workers see value in a second check



Pressure to move faster is shaping both how workers verify requests and the tools they use. The right technology can help on both fronts, handling routine checks and flagging what’s unusual, so people can focus on the decisions that need them.

Less time to check is only half the story. Trustmi’s June survey found employees often look for the wrong signals when they do check.

[Read the Report](#)

Methodology: 1,000 people age 18+ living in the U.S. were polled for this survey in September 2026; this document examines the employed respondents. This survey focused on how workplace urgency and competing demands affect attention, verification, and responses to potentially suspicious requests.

